

chapter 1

General Information



General Information

Mission Statement

The Texas Natural Resource Conservation Commission (TNRCC) is a public agency dedicated to protecting human health and the environment by ensuring clean air for Texans to breathe, an adequate supply of clean water for the benefit of Texas citizens and businesses, and proper and safe disposal of various forms of pollutants, consistent with sustainable economic development. The TNRCC is also committed to providing prompt and efficient service to all Texas citizens.

Guiding Principles

Provide all customers prompt, courteous service that meets their needs to the maximum extent possible.

Protect human health and environmental quality, consistent with the authority provided by the Texas Legislature and with full consideration given to all statutory provisions emphasizing economic reasonableness.

Do not exceed federal requirements, except as authorized by state law. In addition:

- ▼ Seek clarification or question federal requirements that are vague or without a clear legal or scientific basis;
- ▼ Seek to influence federal initiatives that support environmental progress and sustainable economic development; and
- ▼ Establish TNRCC regulatory requirements through performance standards rather than through detailed prescriptive measures, whenever possible.

Strive to ensure:

- ▼ Flexibility in the regulatory system by encouraging alternative means of compliance or alternative approaches to permitting requirements that meet standards and are more cost effective;
- ▼ Predictability through set timeframes for permitting and other actions and through clear rules and regulations developed with the participation of interested parties; and
- ▼ Consistency and fairness in all regulatory decisions.

Ensure that TNRCC enforcement is consistent and thorough so that violators do not gain advantages over competitors who comply, and public health and environmental quality are protected.

Strive to establish TNRCC as a model agency that is recognized as an effective, efficient problem solver and successful innovator at facilitating compliance and environmental quality in a way that promotes a healthy Texas economy.

Organizational Responsibilities

COMMISSIONERS

512/239-5500

Three full-time Commissioners perform the legislative and judicial functions of the TNRCC. They are appointed for six-year terms by the Governor with the advice and consent of the Texas Senate. The Governor also names the Chairman of the Commission. A Commissioner may not serve more than two six-year terms. Terms are staggered so that one commissioner's term expires every two years.

The Commissioners adopt rules necessary to carry out the responsibilities of the Agency, establish overall Agency direction and policy, and make final determinations on contested matters during Commission Agenda meetings.

Agency Ombudsman

512/239-4000

The Ombudsman's Office provides a point of contact for citizens who need information about the Agency, or who are frustrated by the Agency's rules, or policies and procedures.

Chief Clerk

512/239-3300

The Chief Clerk is responsible for the posting of required notices of application, public hearings, and meetings in the *Texas Register*, and prepares the Commission agendas, transmits final decision documents to applicants and other parties, and maintains the official records of Commission hearings.

General Counsel

512/239-5500

As the Commissioners' chief legal advisor, the General Counsel acts as the Agency's ethics advisor and assists with the review of permits, examination of proposals, enforcement actions, rules, and other matters that come before the Commission.

Internal Audit

512/239-0500

Internal Audit evaluates controls over financial, management and electronic data functions for economy, efficiency and effectiveness.

Public Interest Counsel

512/239-6363

The Public Interest Counsel (PIC) assures that the Commission promotes the public interest by assisting citizens with the development of their concerns in a contested hearing.

OFFICE OF THE EXECUTIVE DIRECTOR

512/239-3900

The Commissioners hire the Executive Director to manage the Agency. As such, the Executive Director is accountable to the Com-

missioners for the Agency's actions. Specific responsibilities include implementing TNRCC policies, deciding the staff position on permit matters and enforcement actions, and approving uncontested permits and administrative matters.

Media Relations

512/239-5000

Media Relations coordinates the Agency's response to all media inquiries and assists staff in providing clear communications on technical matters and issues to the public.

Border Affairs and Environmental Equity

512/239-3600

Border Affairs and Environmental Equity staff serves as the Agency's liaison with border residents and Mexican federal, state, and local governments to reduce hazardous wastes along the border.

Chief Engineer

512/239-3900

The Chief Engineer serves as chief technical advisor to the Executive Director, and provides technical quality assurance for a range of regulatory activities including permitting, rule development, and pollution cleanup.

Intergovernmental Relations

512/239-3500

Intergovernmental Relations responds to legislative requests for information, develops and tracks legislative initiatives, and represents the Agency in Washington, D.C.

Pollution Prevention and Recycling/Clean Texas 2000

512/239-3133

The Office of Pollution Prevention and Recycling implements programs for local governments, small businesses, industry, schools and citizens to reduce toxic releases and solid waste through a combination of public education, technical assistance, incentives, and voluntary reduction programs.

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Small Business Assistance

800/447-2827

The Small Business Assistance Office provides technical assistance, resolves small business complaints, identifies financing sources for pollution equipment, and assures small business input in the development of Agency rules.

OFFICE OF AIR QUALITY

512/239-1602

The primary responsibility of this Office is to effectively implement the federal Clean Air Act and amendments, and the Texas Clean Air Act.

Air Quality Enforcement Division

512/239-3403

The Air Quality Enforcement Division conducts investigations, evaluates applications, participates in planning and evaluating air quality data, provides technical support to the industrial community, and responds to emergency situations to assure that all air permit holders remain in compliance.

Air Quality Planning and Assessment Division

512/239-5724

This Division is responsible for developing and updating an air emissions inventory, producing emissions data reports, and conducting modeling to support pollutant control strategies.

Mobile Source Division

512/239-5718

This Division coordinates transportation and air quality planning, and develops vehicle technology and fuels programs.

Monitoring Operations Division

512/239-4036

Monitoring Operations constructs and installs air monitoring support systems, conducts air sampling, analyzes air samples, and reports on air quality.

New Source Review Permitting Division

512/239-1230

This Division processes all new source (pre-construction) permit applications.

Operating Permits Division

512/239-1334

This Division is responsible for identifying all applicable federal and State regulations that existing permit holders must meet in order to maintain compliance when operating.

OFFICE OF WASTE MANAGEMENT

512/239-2104

The Office of Waste Management is responsible for the implementation of the federal Resource Conservation and Recovery Act and the Comprehensive Environmental Response, Compensation, and Liability Act. This Office regulates the generation, treatment, storage, and disposal of municipal, uranium, industrial, low-level radioactive, and hazardous wastes and oversees State cleanup of contaminated sites.

Industrial and Hazardous Waste Division

512/239-6592

Regulations governing industrial solid waste, hazardous waste, and low-level radioactive waste are implemented by this Division. The prime functions are waste elimination, proper classification, management, and safe disposal of industrial and hazardous wastes.

Municipal Solid Waste Division

512/239-6695

This Division is responsible for all aspects of municipal solid waste management. The waste tire, lead battery, and oil recycling programs are also administered by this Division.

Petroleum Storage Tank Division

512/239-2106

This Division directs the registration of underground and aboveground fuel storage tanks, the cleanup of leaking sites, and a program to prevent future pollution from these sources.

Pollution Cleanup Division

512/239-2454

Pollution Cleanup oversees the Superfund, Voluntary Cleanup and Emergency Response programs for the State. This involves cleanup of hazardous waste and first response to the accidental release of oil and hazardous substances on land and inland waterways.

Waste Planning and Assessment Division

512/239-6809

Waste Planning and Assessment provides planning and administrative support to waste programs. This includes development of the State Solid Waste Plan and Hazardous Waste Capacity Assessment and HUB development. Solid Waste Grants to regional and local governments are also administered by this Division.

OFFICE OF WATER RESOURCE MANAGEMENT

512/239-4300

This Office implements various chapters of the Texas Water Code, and the federal Water Pollution Control and Safe Drinking Water Acts in order to conserve and protect the quality of the State's water resources.

Agriculture and Watershed Management Division

512/239-1072

This Division manages the wastewater, confined animal feeding operations, and water rights permitting programs for the State. Permits staff reviews applications to discharge industrial and municipal wastewater into waterways, or to apply wastewater to land.

Water Planning and Assessment Division

512/239-4200

This Division conducts groundwater and environmental assessments for wastewater permits, provides technical support for the evaluation of water rights applications, and administers the Texas Clean Rivers Program and the EPA nonpoint source pollution grants.

Water Utilities Division

512/239-6960

Water Utilities assures the delivery of safe drinking water by reviewing construction plans for water systems, monitoring drinking water standards, and providing management assistance to water utilities.

OFFICE OF POLICY AND REGULATORY DEVELOPMENT

512/239-4900

This Office coordinates all air, water, and waste policy development and rulemaking for the Agency, and serves as a technical resource on legislative issues.

OFFICE OF COMPLIANCE AND ENFORCEMENT

512/239-5100

This Office oversees the 15 Region Offices' operations, the Local Government Assistance Office, Agency enforcement activities, and environmental outreach programs for the Agency.

Compliance Support Division

512/239-6300

The Compliance Support Division provides a variety of services to the regulated community, including the State's occupational certification programs for installers and operators of pollution control equipment and facilities, and operates the Local Government Assistance Office.

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Enforcement Division

512/239-5100

This Division is responsible for assuring that violations of State environmental laws are corrected. It was created through the consolidation of the Agency's water, waste, and air programs' enforcement functions.

Field Operations Division

512/239-0400

The Field Operations Division is responsible for 15 Region Offices throughout the State and a laboratory located in Houston. Major region staff responsibilities include air and water quality monitoring, inspections, responding to citizen inquiries and complaints, education and technical assistance, and responding to emergency spills.

OFFICE OF LEGAL SERVICES

512/239-0615

This Office manages the Agency's legal and enforcement operations.

Enforcement Assistance and Litigation Division

512/239-3423

This Division coordinates enforcement matters among TNRCC divisions and manages the Agency's criminal enforcement program.

Legal Services

512/239-0615

This Division provides legal support services for TNRCC activities, including permitting, registration, licensing, and ratemaking cases, assists with lawsuits referred to the Attorney General's Office, and coordinates responses to Open Records Act requests.

OFFICE OF ADMINISTRATIVE SERVICES

512/239-0590

This Office is responsible for providing the many services that are essential to any large public organization, including budget, human resources, financial administration, administrative audits and financial assurance, computer resources, support services, public information and publications.

Frequently Used Phone Numbers

Local Government Assistance 800/687-9222 or 512/239-5300

General Information 512/239-1000

Air Enforcement 512/239-3403

Air New Source Review Permits 512/239-1230

Air Operating Permits 512/239-1334

Air Rules & Policy 512/239-4900

Border Affairs 512/239-3600

Chief Clerk (Agenda) 512/239-3300

Chief Engineer 512/239-3900

Clean Cities 2000 512/239-3156

Clean Texas 2000 Information Center 800/64-TEXAS (83927)

Commissioners' Office 512/239-5500

Compliance Support 512/239-6300

Database Requests 512/239-3282

Education Programs (Schools) 512/239-0012

Executive Director 512/239-3900

Environmental Emergency Reporting (24-hour) 800/832-8224

Environmental Information Center 800/64-TEXAS (83927)

EPA Region VI Dallas

 Main Line 214/665-6444

 Legal Questions 214/665-6444

Federal Emergency Management Agency

 National Response Center 800/424-8802

 Region VI, Denton, TX 817/898-5127

Field Operations 512/239-0400

Financial Assurance 512/239-6260

Floodplain Management 512/239-4700

General Counsel 512/239-5500

Hazardous Waste Classification 512/239-6832

Hazardous Waste Permitting 512/239-6595

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Frequently Used Phone Numbers cont'd

Hazardous Waste Enforcement.....	512/239-2540
Hazardous Waste Rules & Policy	512/239-4900
Job Line	512/239-0100
Legal Services	512/239-0660
Legislative Assistance	512/239-3500
Library	512/239-0020
Media Assistance	512/239-5000
Mobile Source Rules & Policy	512/239-1483
Municipal Solid Waste Enforcement	512/239-6660
Municipal Solid Waste Permits	512/239-6781
Municipal Solid Waste Rules & Policy	512/239-4900
Ombudsman	512/239-4000 or 800/687-4040
Petroleum Storage Tank (Leaking sites)	512/239-2200
Petroleum Storage Tank Registration	512/239-2160
Petroleum Storage Tank Reimbursement	512/239-2001
Petroleum Storage Tank Technical Assistance	512/239-2182
Pollution Prevention Programs	512/239-6750
Public Interest Counsel	512/239-6363
Publications	512/239-0028
Sludge Permits	512/239-4433
Small Business Assistance	800/447-2827
State Office of Administrative Hearings	512/475-4993
TNRCC OnLine	
Help Desk	512/239-0911
Modem Access	512/239-0700
Waste Classification	512/239-6832
Wastewater Enforcement	512/239-4480
Wastewater Permits	512/239-4433
Water Rules & Policy	512/239-4900
Water Utilities	512/239-6960

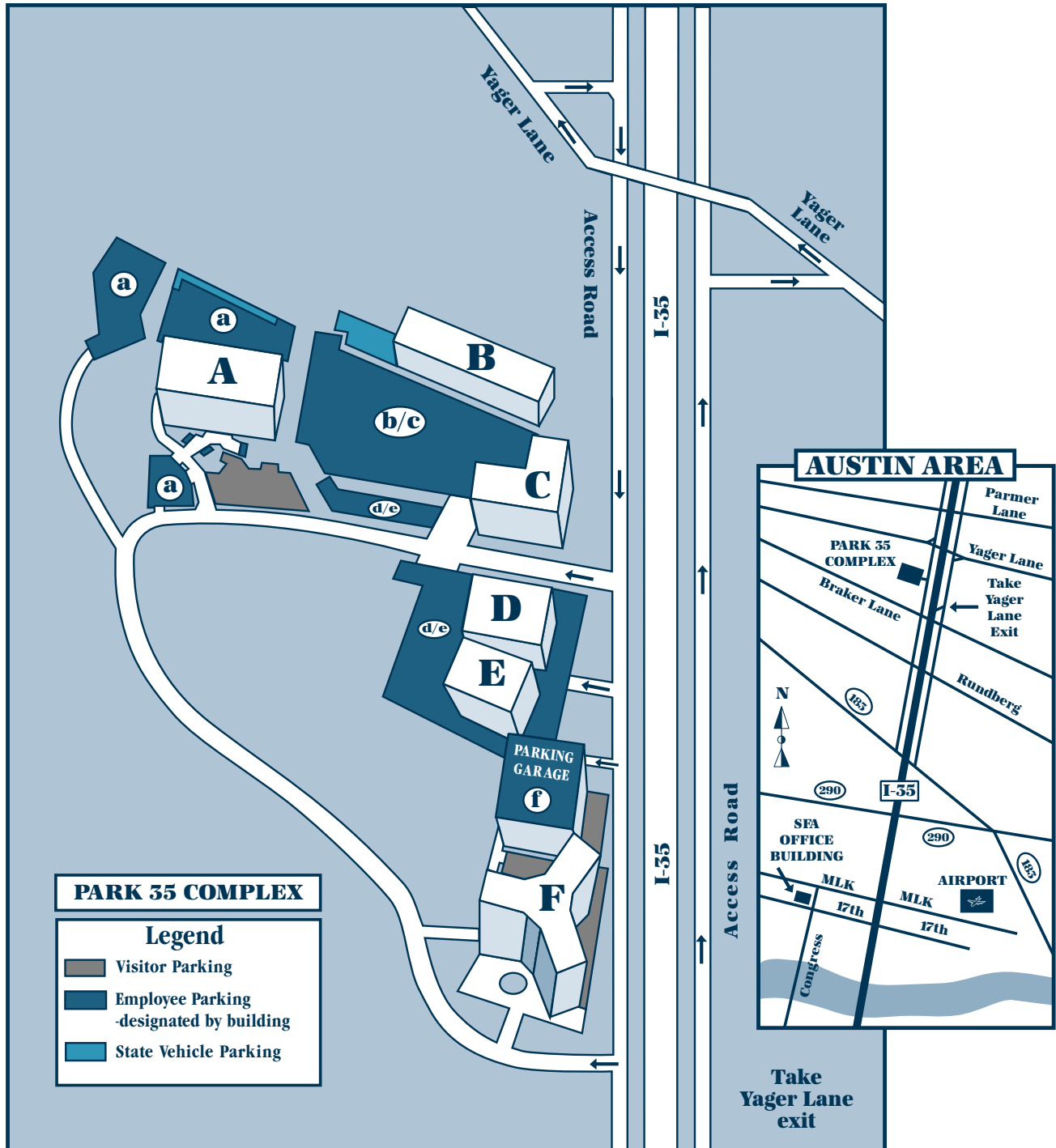
Austin Office Map

MAILING ADDRESS

P.O. Box 13087
Austin, Texas 78711-3087

PHYSICAL ADDRESS

12100 Park 35 Circle
Austin, Texas 78753



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Region Offices

REGION 1 - AMARILLO

Armstrong	Hemphill
Briscoe	Hutchinson
Carson	Lipscomb
Castro	Moore
Childress	Ochiltree
Collingsworth	Oldham
Dallam	Parmer
Deaf Smith	Potter
Donley	Randall
Gray	Roberts
Hall	Sherman
Hansford	Swisher
Hartley	Wheeler

REGION 2 - LUBBOCK

Bailey	King
Cochran	Lamb
Crosby	Lubbock
Dickens	Lynn
Floyd	Motley
Garza	Terry
Hale	Yoakum
Hockley	

REGION 3 - ABILENE

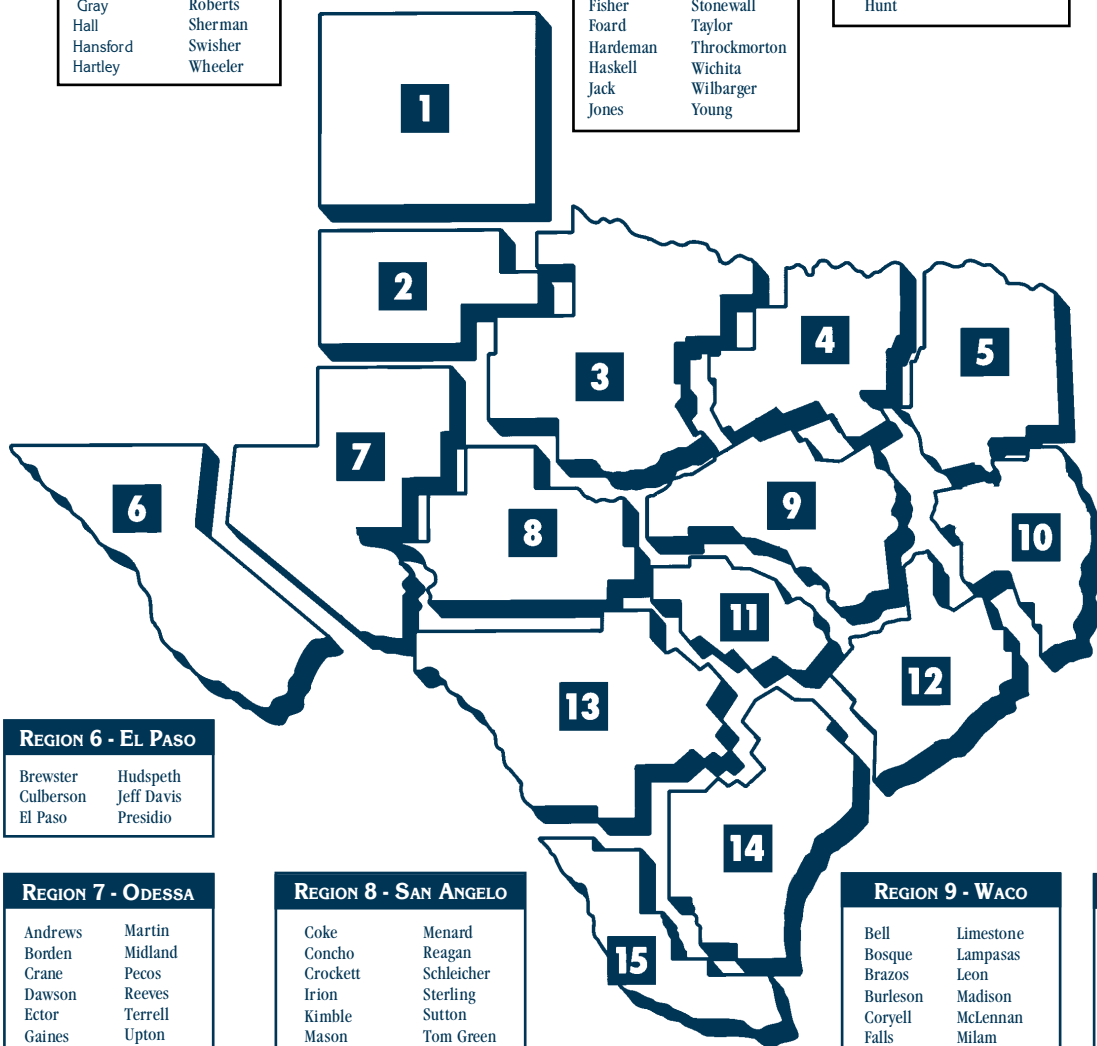
Archer	Kent
Baylor	Knox
Brown	Mitchell
Callahan	Montague
Clay	Nolan
Coleman	Runnels
Comanche	Scurry
Cottle	Shackelford
Eastland	Stephens
Fisher	Stonewall
Foard	Taylor
Hardeman	Throckmorton
Haskell	Wichita
Jack	Wilbarger
Jones	Young

REGION 4 - ARLINGTON

Collin	Johnson
Cooke	Kaufman
Dallas	Navarro
Denton	Palo Pinto
Ellis	Parker
Erath	Rockwall
Fannin	Somervell
Grayson	Tarrant
Hood	Wise
Hunt	

REGION 5 - TYLER

Anderson	Marion
Bowie	Morris
Camp	Panola
Cherokee	Rains
Cass	Red River
Delta	Rusk
Franklin	Smith
Gregg	Titus
Harrison	Upshur
Henderson	Van Zandt
Hopkins	Wood
Lamar	



REGION 6 - EL PASO

Brewster	Hudspeth
Culberson	Jeff Davis
El Paso	Presidio

REGION 7 - ODESSA

Andrews	Martin
Borden	Midland
Crane	Pecos
Dawson	Reeves
Ector	Terrell
Gaines	Upton
Glasscock	Ward
Howard	Winkler
Loving	

REGION 8 - SAN ANGELO

Coke	Menard
Concho	Reagan
Crockett	Schleicher
Irion	Sterling
Kimble	Sutton
Mason	Tom Green
McCulloch	

REGION 9 - WACO

Bell	Limestone
Bosque	Lampasas
Brazos	Leon
Burleson	Madison
Coryell	McLennan
Falls	Milam
Freestone	Mills
Grimes	Robertson
Hamilton	San Saba
Hill	Washington

REGION 10 - BEAUMONT

Angelina	Polk
Hardin	Sabine
Houston	San Augustine
Jasper	San Jacinto
Jefferson	Shelby
Nacogdoches	Trinity
Newton	Tyler
Orange	

REGION 11 - AUSTIN

Hays	Bastrop
Lee	Blanco
Llano	Burnet
Travis	Caldwell
Williamson	Fayette

REGION 12 - HOUSTON

Austin	Harris
Brazoria	Liberty
Chambers	Matagorda
Colorado	Montgomery
Fort Bend	Walker
Galveston	Waller
	Wharton

REGION 13 - SAN ANTONIO

Atascosa	Kerr
Bandera	Kinney
Bexar	LaSalle
Comal	Maverick
Dimmit	Medina
Edwards	Real
Frio	Uvalde
Gillespie	Val Verde
Guadalupe	Wilson
Karnes	Zavala
Kendall	

REGION 14 - CORPUS CHRISTI

Aransas	Kenedy
Bee	Kleberg
Brooks	Lavaca
Calhoun	Live Oak
DeWitt	McMullen
Duval	Nueces
Goliad	Refugio
Gonzales	San Patricio
Jackson	Victoria
Jim Wells	

REGION 15 - HARLINGEN

Cameron	Webb
Hidalgo	Willacy
Jim Hogg	Zapata
Starr	

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TNRCC Region Offices Directory

TNRCC

Acting Division Director John Young
Air Program Director, Debra Barber
Waste Program Director, John Young
Water Program Director, Lemarcus Johnson

Field Operations Division
MC 174
P.O. Box 13087
Austin, TX 78711-3087
512/239-0400
FAX: 512/239-0404

Region 1 Amarillo

Region Manager Brad Jones
Program Managers
Air - Rick Costas
Waste - Eddie Vance
Water - Don Manning
Spill Coordinator - Mike Hull

3918 Canyon Drive
Amarillo, TX 79109-4996
806/353-9251
FAX: 806/358-9545

Region 2 Lubbock

Region Manager Jim Estes
Program Managers
Air - Jim Jagers
Waste - Randy Ammons
Water - Joe Bragg
Spill Coordinator - Gary Shipp

4630 50th St., Suite 600
Lubbock, TX 79414-3509
806/796-7092
FAX: 806/796-7107

Region 3 Abilene

Region Manager Winona Henry
Program Managers
Air - Charles Keith
Waste - Stuart Mueller
Water - Charles Keith
Spill Coordinator - Mike Burch

209 South Danville, Suite 200B
Abilene, TX 79605
915/698-9674
FAX: 915/692-5869

Region 4 Arlington

Region Manager Melvin Lewis
Program Managers
Waste - Don Eubank
Water - Sid Slocum
Spill Coordinator - Jim Kerlin

1019 N. Duncanville Road
Duncanville, TX 75116-2201
214/298-6171
FAX: 214/709-1181

Air - Jesse Macias
6421 Camp Bowie Blvd., Suite 312
Fort Worth, TX 76116
817/732-5531
FAX: 817/732-0175

TNRCC Region Offices Directory cont'd

Region 5 Tyler

Region Manager Leroy Biggers
Water - John Witherspoon
Spill Coordinator - Dale Vodak

11406 Highway 64 East
Rt. 14, Box 254
Tyler, TX 75707
903/566-0476
FAX: 903/566-9216

Air - Charles Murray
1304 South Vine Avenue
Tyler, TX 75701
903/595-2369
FAX: 903/595-1562

Waste - Mike Brashear
2916 Teague
Tyler, TX 75701
903/595-5466
FAX: 903/593-2542

Region 6 El Paso

Region Manager Hector Villa
Program Managers
Air - Archie Clouse
Waste - Terry McMillan
Water - Terry McMillan
Spill Coordinator - Ron Baca
Border Interceptor Officer - Ken Waggoner

7500 Viscount Blvd., Suite 147
El Paso, TX 79925
915/778-9634
FAX: 915/778-4576

Region 7 Odessa

Region Manager Charley Sims
Program Managers
Air - Alice Cone
Waste - Mike Hagan
Water - Jed Barker
Spill Coordinator - Cliff Osberg

2626 J.B. Shepperd Pkwy. Blvd., Bldg. B-101
Odessa, TX 79761
915/362-6997
FAX: 915/362-4517

Region 8 San Angelo

Region Manager John Haagensen
Program Managers
Air - Mark Newman
Waste - Ricky Anderson
Water - Brent Wade
Spill Coordinator - Ricky Anderson

301 W. Beauregard Ave., Suite 202
San Angelo, TX 76903
915/655-9479
FAX: 915/658-5431

Region 9 Waco

Region Manager Gene Fulton
Program Managers
Air - Zoe Rascoe
Waste - Jim Edwards
Water - Larry Fergusson
Spill Coordinator - Don Naylor

6801 Sanger Ave., Suite 2500
Waco, TX 76710-7807
817/751-0335
FAX: 817/772-9241

Region 10 Beaumont

Region Manager Vic Fair
Program Managers
Air - Marion Everhart
Waste - Susan Kelly
Water - Georgiana Volz
Environmental Assessment - Keith Anderson
Spill Coordinator - Robert Collazo

3870 Eastex Fwy., Suite 110
Beaumont, TX 77703-1830
409/898-3838
FAX: 409/892-2119

Region 11 Austin

Region Manager Larry Smith
Program Managers
Air - Slate Stewart
Waste - Chris Smith
Water - Patti Reeh
Spill Coordinator - Barry Kalda

1921 Cedar Bend, Suite 150
Austin, TX 78758
512/339-2929
FAX: 512/339-3744

Region 12 Houston

Region Manager Allen Parker
Program Managers
Air - Karen Kilpatrick
Waste - Marsha Hill
Water - Don Hood
Environmental Assessment - George Guillen
Spill Coordinator - Steve Hamm

4150 Westheimer
Houston, TX 77027-4417
713/625-7900
FAX: 713/625-7987

Region 13 San Antonio

Region Manager Richard Garcia
Program Managers
Air - Jim Menke
Waste - Henry Karnei
Water - Bob Caldwell
Spill Coordinator - Kelly Crunk

140 Heimer Rd., Suite 360
San Antonio, TX 78232-5042
210/490-3096
FAX: 210/545-4329

Region 14 Corpus Christi

Region Manager Buddy Stanley
Program Managers
Air - Charlie Spiekerman
Waste - Russell Lewis
Water - Mickey Garza
Environmental Assessment - Jim Bowman
Spill Coordinator - Jim Bowman

4410 Dillon Lane, Suite 47
Corpus Christi, TX 78415-5326
512/851-8484
FAX: 512/851-2666

Region 15 Harlingen

Region Manager Tony Franco
Air - Hipolito Cabrera

Matz Bldg., Room 204
513 East Jackson
Harlingen, TX 78550
210/425-6010
FAX: 210/412-5059

Waste - Carlos Rubinstein
Water - John Sturgis
Spill Coordinator - Carlos Rubinstein
Border Interceptor Officer - Jose Moreno

813 East Pike Blvd.
Weslaco, TX 78596-4935
210/968-3165
FAX: 210/969-1315

TNRCC Laboratory

Lab Manager Jim Busceme
5144 E. Sam Houston Pkwy. N.
Houston, TX 77015
713/457-5229
FAX: 713/457-9107

